

Poppy Hills Golf Course Outing Policies

Arrival

- ◆ All players please proceed to the Golf Club Bag Drop for direction to staged golf carts and player information for the day.
- ◆ Poppy Hills does not have locker facilities at the Clubhouse; however, a member of the Professional Staff will be happy to guide you to the golf shop fitting room, in the event of changing needs.
- ◆ In an effort to reduce the use of plastic, Poppy Hills has installed a purified water station at the Snack Shack or will be happy to fill your water container at the Bar.
 - ◆ The Practice Facility may be used for warm-up prior to play.
 - ◆ Please be at your respective starting tee no later than five (5) minutes ahead of scheduled tee time.

Care for the Course

- ◆ BEFORE considering use of sand/seed mixture, please replace any divot larger than a \$1 bill through the green in all closely mown areas. Please add sand and seed on and around replaced divot to ensure full heal.
- ◆ Rakes shall be replaced perpendicular to the bunker's edge with the handle out of the bunker and the balance of the rake inside the bunker.
- ◆ Golf carts should enter and exit the fairways at non curbed or tree rooted areas. Please refrain from driving carts in the native floor areas containing trees, waste bunkers, and exit fairway where cart signs designate direction. ONLY carts with handicap flags are permitted within cart sign areas. With handicap flag, please maintain a 25-yard radius from the FRONT of the green at all times and exit to cart path as soon as possible.
- ◆ Please repair all ball marks and any extra ball marks you may see on the greens, fringes, and approaches around the greens.
 - ◆ Pace of Play for a foursome shall be 4 hours 30 minutes maximum.
 - ◆ Groups are required to follow the guidelines set by Poppy Hills and NCGA Marshalls.
- ◆ Pets and all other animals are prohibited at all times from the Poppy Hills property. Please plan accordingly.

Charges and Gratuities

- ◆ Any and all group charges are processed through our Group Ambassadors by posted times listed on your outing contract.
- ◆ Groups are strongly encouraged to extend a moderate cash gratuity to the Outside Services Staff as they are responsible for ensuring a successful guest experience.

Golf Carts

- ◆ Maximum of two golf carts per group and two passengers per cart.
 - ◆ Riding on the back of golf cart is not permitted.
- ◆ Players wishing to rent and drive a golf cart must have valid state issued driver's license to operate.

Dining Room

- ◆ Scoring or golf bet reconciliation is not allowed in the dining room, please. All guests must adhere to this policy, no exceptions.
 - ◆ If you require a scoring area or an area to accommodate your group event, please notify the Group Ambassadors in the contract phase of booking your outing. We cannot guarantee an available space the day of your event.

Alcohol/Personal Coolers

- ◆ Please, no outside food and beverages are permitted on property. Personal alcohol is strictly prohibited, and any guests observed consuming personal alcohol may be asked to promptly depart the property.
 - ◆ No personal coolers are permitted on property, temporary coolers can be issued at the Snack Shack.

The Poppy Hills' Team look forward to your visit!

Denzel J. Walker
Head Golf Professional

